



PRESS RELEASE

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The Results Companies Announces Expansion of Heredia Contact Center

Expansion to Include Over 350 New Job Opportunities

HEREDIA, COSTA RICA, February 7, 2014 – The Results Companies, one of the world’s leading Customer Experience Management partners in the business process outsourcing space, today announced the building expansion of its contact center in Heredia, Costa Rica. The growth will include over 350 new job opportunities and allow The Results Companies to accommodate current and future client growth needs for exceptional customer service operations to their largely Fortune 500 client base. The new center construction will expand the current facility by over 16,000 square feet and include an additional 325 seats, an employee lounge and six administration offices. The expansion is due to be completed in early March with new employee training targeted to begin on March 3, 2014.

The expansion announcement comes less than one month after The Results Companies hosted a grand opening celebration attended by over 50 media members and appearances by Mr. Irving Soto, Director of Investment Promotion for CINDE and Angelo Gencarelli, The Results Companies’ Chief Financial Officer. As part of the event ceremony, The Results Companies presented a donation to *Tools for Success Plus*, a scholarship fund benefiting technical high school students.

“We are absolutely thrilled to be part of the Heredia community. This expansion, only weeks after our grand opening, simply reinforces our belief that Costa Rica will be instrumental in our future success delivering the exemplary service our Partners and their customers have come to expect from The Results Companies,” said Heather Johll, Vice President of Account Operations.

The Results Companies is currently accepting applications for customer service and support positions through their website at www.CareersAtResults.com/Heredia.

About The Results Companies

For more than 20 years, The Results Companies has served as a premier global customer management and business process outsourcing provider for Fortune 500 companies and uniquely designed, built and operated award-winning call centers that have set the standard for innovative customer-focused contact

solutions. We offer a full range of services that include customer service, acquisition, enrollment, retention, membership support services and transaction processing to outbound sales and retention campaigns. Entrusted with over 40,000,000 relationships a year, our success and proven ability to respond to our client's growth has enabled us to expand our global footprint. With over 8,500 employees in 15 locations in the United States, Philippines and Latin America, The Results Companies' expertise extends beyond call centers. We're experts in representatives, analytical technologies, brand fulfillment and creating strategic advantages for our clients.

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