



## PRESS RELEASE

### FOR IMMEDIATE RELEASE:

Contact: Geri Green  
The Results Companies  
954.921.2400  
geri.green@resultstel.com  
TheResultsCompanies.com

### **The Results Companies Awarded 2014 Best Voice Excellence Company of the Year**

MANILA, PHILIPPINES, March 13, 2014 – The Results Companies, a leading global provider of Customer Experience Management services and Business Process Outsourcing solutions, announced today that it has been named *2014 Best Voice Excellence Company of the Year* in the Philippines.

The award was presented to The Results Companies at the Eighth Annual International Information and Communication Technology Awards Ceremony, held on Thursday, March 13, 2014, at the Makati Shangri-la Hotel Manila. The Canadian Chamber of Commerce of the Philippines (CanCham), in association with the International Technology and Business Process Association of the Philippines (IBPAP), hosted the awards ceremony which recognizes the outstanding achievements and excellence in organizations and individuals within the Information and Communications Technology community in the Philippines.

“It is a distinct honor to be recognized as *The Best Voice Excellence Company of the Year* in the Philippines by ICT International,” stated Alec Brecker, President of The Results Companies. “This ranking, as well as last year’s *2013 Fastest Growing BPO Award*, is a testament to the significant growth that The Results Companies is experiencing globally as a direct result of our focus on excellence in every aspect of our business model. Delighting customers and driving bottom line impacts is our foundational business philosophy packaged in an efficient, diversified operating and service delivery model capable of supporting Partners across a range of products, markets and geographies.”

In addition to the *2014 Best Voice Excellence Company of Year Award*, The Results Companies was recently named a Finalist by Contact Center World in two categories, *Best in Customer Service* and *Best Outsourcing Partnership*. The company was also appointed an IAOP Global Outsourcing 100 Leader.

### **About The Results Companies**

For more than 20 years, The Results Companies has served as a premier global customer management and business process outsourcing provider for Fortune 500 companies and has uniquely designed, built and operated award-winning call centers that have set the standard for innovative customer-focused contact solutions. We offer a full range of services that include customer service, acquisition, enrollment, retention, membership support services and transaction processing to outbound sales and

retention campaigns. Entrusted with over 40,000,000 relationships a year, our success and proven ability to respond to our Partners' growth has enabled us to expand our global footprint. With over 8,500 employees in 15 locations in the United States, Philippines and Latin America, The Results Companies' expertise extends beyond call centers. We're experts in representatives, analytical technologies, brand fulfillment and creating strategic advantages for our Partners.

Visit [TheResultsCompanies.com](http://TheResultsCompanies.com) to learn more.